

Pier A Demurrage

- For Matson Demurrage invoicing questions please contact the biller at (562) 495-8651, or by email at c60freightcashier@ssamarine.com. For all other lines contact biller at (888) 898-5893 Option 4, or by email at pierademurrage@ssamarine.com
- Questions regarding the validity of any invoice must be submitted to SSA in writing withing thirty (30) days of presentation, failing which such invoice shall be deemed accurate, valid and accepted by the customer. Disputes will be resolved in accordance with the SSA Marine Terminal Operator Schedule of Rates, Regulations and Practices.
- By issuing payment, the payor certifies that they are acting as the agent on behalf of the responsible party.
- For Port Demurrage, the Responsible Party is subject to the contract created by SSA Marine Terminal Operators Schedule of Rates and Practices.
- SSA Marine’s preferred payment platform is eModal as they can provide OSRA compliant receipts/ invoices. If you are using another third-party payment platform, please contact SLC Demurrage department and specifically ask for an OSRA compliant receipt/invoice.
- For Line Demurrage please see the following applicable Tariff and Rule:

Matson	
TARIFF NUMBER	88
RULE	23
LINK	https://www.matson.com/
SM LINES	
TARIFF NUMBER	SMLM-700
RULE	23-F
LINK	https://esvc.smlines.com/smline/CUP_HOM_3701.do?sessLocale=en
NEPTUNE PACIFIC	
TARIFF NUMBER	NPDT-003
RULE	NPDT - US TO WORLDWIDE (EXCLUDING PPG) TARIFF 003
LINK	www.boterates.com
SeaLead	
TARIFF NUMBER	029200-003
RULE	Rule No. 21-010
LINK	https://members.dpiusa.com/members/tariffs/rules/show?rule_nbr=21-010&tar_code=029200-003&view=all