

T5 Demurrage

- For Demurrage invoicing questions please contact the biller at (888) 898-5893, Option 4, or by email at seattledemurrage@samarine.com
- Questions regarding the validity of any invoice must be submitted to SSA in writing within thirty (30) days of presentation, failing which such invoice shall be deemed accurate, valid and accepted by the customer. Disputes will be resolved in accordance with the SSA Marine Terminal Operator Schedule of Rates, Regulations and Practices.
- By issuing payment, the payor certifies that they are acting as the agent on behalf of the responsible party.
- For Port Demurrage, the Responsible Party is subject to the contract created by SSA Marine Terminal Operators Schedule of Rates and Practices.
- SSA Marine's preferred payment platform is eModal as they can provide OSRA compliant receipts/invoices. If you are using another third-party payment platform, please contact SLC Demurrage department and specifically ask for an OSRA compliant receipt/invoice.